



Address: W22192 11th Street  
Trempealeau, WI 54661  
Phone: 608-782-5301  
Email: info@collisionstoneguard.com  
Website: CollisionStoneGuard.com

### Return Request Form

#### Customer Information:

Company Name or Account Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone number: \_\_\_\_\_ Email: \_\_\_\_\_

#### Return Details:

Invoice Number: \_\_\_\_\_

Reason for return \_\_\_\_\_

- Vehicle was total loss
- Vehicle did not need part/s
- Ordered incorrect part numbers
- Incorrectly packaged Left or Right

#### Instructions for return:

- 1) Fill out printed return form and include completed form with part.
- 2) Use original packaging.
- 3) Write "Return to Sender" on package (CSG does not pay for return shipping).

#### Return Policy:

1. All new items can be returned for any reason within 60 days if the product is in new and unused condition.
2. The item/s must be uninstalled, unused, not folded and bent and in resalable condition, in the original packaging and complete with all tags. (Opened parts with no damage will be accepted.)
3. You are responsible for all shipping/freight charges on orders unless the error is on our part.
4. Refunds will be issued back to the original method of payment. (If invoice is unpaid, it will be VOIDED)
5. All Fed-Ex orders can be returned at Customers expense.